

Attention All Primary Care Physicians:

Effective 1/1/2021, all Memorial Hermann Health Plan Medicare Advantage members will need to select a primary care physician (PCP). The primary care physician, or PCP, is the critical partner in a member's care and serves as the leader in coordination of care. This change is being made to help support a patient focused medical home for the Memorial Hermann Medicare Advantage membership population.

Below is a list of specialties that can be designated by the members as a PCP:

- Internal Medicine
- Family Medicine
- Geriatric Medicine
- General Practice

The member may call customer service at 855-645-8448 to make their selection or the PCP may be chosen during the member's enrollment process. Providers can call customer service to validate a member's PCP selection. If a member chooses to change their PCP, a form can be completed in the physician's office and sent to Memorial Hermann Health Plan or a Member can call customer service to update the selection. If a PCP is not selected one will be auto-assigned.

If you have any questions, please reach out to Provider Relations via email at: provider.services@memorialhermann.org.

Thank you,

Memorial Hermann Health Plan